touch**cloud**
BY INTERCITY

Move to Touch Cloud for **secure, agile & scalable cloud computing**

Whether you need to innovate more quickly, invest in new technology or you simply need to make savings, the case for choosing cloud has never been more compelling.

Businesses with cloud-based computing are amongst the fastest-growing, top performers – not least because they do not have to worry about running their own IT estates.

When you have a new business idea, you want to get started straight away. Who would even consider buying their own servers or data centres, when they can just order a cloud-based server and get started straight away?

When the capability of your IT estate is limiting your business performance or you simply need to make savings, is buying new equipment to support business-critical applications really the most efficient way to use your budget?

Touch Cloud helps you to get on with the business of innovating and running your key applications, free from the distractions of having to buy, operate and maintain your own servers, systems and application software. Touch Cloud is built across our UK-based, Tier 3 data centres, it also offers an alternative to services from any global providers with which you can never be entirely sure where your data is being held or who can see it.

Service Highlights

Our Professional Services team plan and execute the migration of each Touch Cloud service as an end-to-end solution, taking away the headache of having to do this yourself. Our service integration will ensure that we address all your business challenges and risks, guaranteeing that your journey to the cloud is safe and secure.

Cloud Scale with Local Care - hosted in our Tier 3 data centres in the North West and South East of England ensures your data remains in the UK at all times. Our N+1 resilience services are entirely owned and managed by ourselves.

Provided with Windows Server 2016® by default or other applications on request. Alternatively you can use your own licensed third-party software.

Monitored from our ISO27001 accredited, UK-based Intercity Secure Operations Centre, which is also responsible for managing life-critical services for the NHS.

Target availability is 99.99% over a rolling 12-month period, with a service level agreement of a 4-hour fix on priority 1 incidents, backed up by a service level guarantee.

Faster product ordering - once you have an account on our self-serve portal, you can place orders online, with any additional capacity delivered in minutes.

Highly scalable – from small servers with a single core, 1GB RAM and 50GB of storage up to very large servers with 40 cores, 500GB RAM and 30TB of storage.

Includes Internet transit and interconnect (for backup) from 5Mbps to 1Gbps delivered over resilient connections provided by disparate Tier 1 carriers.

You can be sure that any data on Touch Cloud will never leave the UK.

intercity.technology/cloud

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The ability to add new capabilities and capacity quickly and efficiently.

Flexible options while ensuring your infrastructure can support your communications needs.

Innovative pricing models that minimise capital expense.

The value we offer you

Enterprise-class security, controls, reporting and auditing.

The capability to get applications to market quickly without worrying about underlying infrastructure costs or maintenance.

Increased IT productivity, efficiency, agility and responsiveness.

About Intercity Technology

At Intercity Technology we believe in a people first approach to define and launch technology solutions.

We have over 30 years' experience in delivering services that allow you to work together, work securely and work from anywhere on a global basis.

With a genuine passion for technology and the businesses we work with, we offer innovative technologies in cloud, enterprise mobility, collaboration, security and managed services.

Intercity is accredited by a number of professional organisations with a suite of accreditations which confirms and evidences our commitment to Security, Quality, Service Management and Environmental Management. For a full list of our accreditations and frameworks please visit **intercity.technology/accreditations**

Want to enable smarter working in the cloud?

Enquire today on 0330 332 7933

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